

Morning Star Generator Rental L.L.C
Abu Dhabi, Dubai, Sharjah & All UAE
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شركة مورنينج ستار لتأجير المولدات الكهربائية ذ.م.م
أبوظبي، دبي، الشارقة وجميع الإمارات العربية المتحدة
الهاتف: 0501130257
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البريد الإلكتروني: info@msgeneratorrental.com
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General Terms & Conditions of Hire: Morning Star Generator Rental (MSGR)

1. Our standard Terms & Conditions of Hire apply. Copies are available upon request and printed on our delivery notes.
2. A signed and sealed LPO, covering both commercial and technical terms, is required before dispatch of any equipment.
3. Hire commences once equipment leaves MSGR's yard and continues until it is returned in good working condition.
4. Off-hires must be notified by telephone or email with full details (site, contact, collection date/time). An off-hire number will be issued to avoid disputes.
5. Equipment is supplied ex-stock, subject to prior hire unless otherwise confirmed in writing.
6. Hired equipment is for UAE onshore use only unless expressly agreed by MSGR. Removal without approval makes the hirer fully liable for loss or damages.
7. All civil works related to installation or use are the responsibility of the customer and must be completed prior to delivery.
8. The customer must ensure proper site access for vehicles, cranes, and lorries to allow safe delivery and collection.
9. For delivery/collection, up to 2 hours waiting is allowed; delays beyond this are chargeable.
10. Loading/unloading at site is the customer's responsibility unless otherwise agreed.
11. Ownership of all equipment remains with MSGR at all times.
12. Equipment shall not be sublet, moved, or relocated without MSGR's written approval.
13. Customers are responsible for obtaining all required government permits/approvals (Municipality, RTA, Police, Environment, etc.).
14. A valid written LPO for the hire duration is mandatory.
15. Quotations are valid for 30 days unless otherwise stated.
16. Rental charges: daily (<7 days), weekly (<30 days), or monthly rates. If minimum guaranteed hire is not met, rates will be adjusted to standard.
17. Payment terms: advance payment unless credit terms are pre-approved. Payments once made are non-refundable but can be adjusted against future rentals.
18. MSGR reserves the right to withdraw equipment without notice in case of non-payment, misuse, or overloading.
19. Insurance during the hire period is the customer's responsibility unless otherwise agreed in writing.
20. Customers must insure equipment for its full replacement value while at their site.
21. Any damage caused by misuse, negligence, or spurious fuel will be charged to the hirer, including repair costs and call-out charges.
22. Only clean, high-speed diesel is to be used. Marine or low-grade fuel is prohibited.
23. Equipment is supplied with a full fuel tank and must be returned the same; otherwise, refueling charges apply.
24. The customer is responsible for daily operational checks: fuel, oil, and radiator water.
25. Equipment may be derated due to high ambient conditions; maximum safe load is 75% of rated capacity.
26. Equipment must be made available during daytime for routine preventive maintenance and servicing.
27. MSGR technicians will attend to breakdowns and repairs during daytime hours only.
28. Breakdowns caused by negligence or misuse are fully chargeable.
29. Any usage exceeding agreed hours will be charged on a pro-rata basis.
30. Fuel left in tanks at off-hire will not be refunded or adjusted.
31. MSGR may provide a replacement unit to ensure uninterrupted supply if required.
32. For 24/7 operations, continuous production, or labor camps, customers are advised to arrange a standby unit.
33. MSGR is not liable for production losses, downtime, or consequential damages caused by stoppage, poor performance, or breakdown.
34. MSGR is not responsible for stoppages resulting from non-payment.
35. All service and inspection reports must be signed by the customer's representative as proof of completion.
36. Customers shall indemnify MSGR against all losses, damages, claims, or liabilities arising from misuse, negligence, or lack of insurance.

 **We trust the above meets with your approval. If you wish to proceed, please sign below as indicated and return it to us via email or WhatsApp, along with your official Purchase Order including VAT charges and your TRN number.**

Thank you for considering us for your Generator rental needs. Your satisfaction is our priority, and our team is always available to support you. We hope to receive your order confirmation soon and assure you of our dedicated service at all times.

OTHER IMPORTANT NOTES

1. 100% ADVANCE PAYMENT

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Generator Sales | Event Rental Solutions | Generator Service & Repair | Construction Equipment Supply | Mechanical Equipment Support | Alternator Rewinding



Need Power Fast? Let's Get Started!

Call us now or request a free quote to discuss your generator rental needs in UAE.



Abu Dhabi | Dubai | Sharjah | Ajman
Ras Al Khaimah | Fujairah | Umm Al Quwain